



DEVELOPMENT  
THROUGH  
MANAGEMENT  
EDUCATION

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## Supervisory Skills

Effective supervisors accept the responsibilities of their role and communicate directly and respectfully while directing their efforts to getting the job done.

### Objectives

After successful completion of this course, participants will be able to:

- Confidently assume responsibilities of the supervisory position
- Communicate directly and respectfully with superiors, peers and subordinates
- Adopt a collaborative approach to managing people and problems

### Benefits

For the participants, increased job satisfaction.

For the organisation, increased productivity.